

Improvement Plan In-Service Presentation

Name

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Prof.

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Slide 1: Hi everyone, and thank you for being here. My name is Elizabeth.

Slide 2: Today, I will be talking about a very important patient safety issue, Medication Errors (MEs). This short training is designed to give you helpful tools and tips to spot, prevent, and respond to medication mistakes before they harm patients. Our main goal is to improve teamwork, communication, and nursing awareness so we can make sure patients get the right medications, at the right dose, at the right time. Working together, we can make care safer for everyone.

Part 1: Agenda and Outcomes

Agenda

Slide 3: During the in-service training session that will be held today, we will analyze how to improve patient safety with the reduction of the number of MEs through the improvement of communication and safer practices. The session should start with the discussion of the real-life scenarios during which MEs were made, lost, and wrong medication after the shifting of patients between shifts or units. We will discuss the most crucial causes of such MEs, which are incomplete medication reconciliation, inter-shift communication issues, and missed alerts in the Electronic Health Record (EHR) system. In order to solve these problems, some of the new policies and tools will be presented to the staff. All medications will now be reviewed and confirmed at the time of patient admission, transfer, and discharge, according to a standard medication reconciliation policy that outlines the use of a checklist. SBAR (Situation, Background, Assessment, Recommendation) will be required to be used in every nursing shift handover to establish effective and regular communication. Additional features such as medication reminders, allergy reminders, and drug interactions will also be incorporated into the EHR so as to detect real-time potential problems.

Moreover, continuing professional development will play an important role in this plan. The staff will be involved in quarterly training on medication safety, appropriate reconciliation methods, and clinical decision support tools.