

Assessment 2: Stakeholder Meeting

Name

Capella University

NURS-FPX6214

Prof.

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Stakeholder Meeting

Greetings everyone, I am Angela, and I would like to welcome you to my presentation. Today, I will be discussing the stakeholder meeting needed to support the integration of a telehealth counseling program into existing services at St. Anthony Medical Center (SAMC).

Stakeholder Meeting

Healthcare technology improvements have made digital tools fundamental to current healthcare service delivery patterns. The presentation outlines the development of a telehealth counseling service at SAMC, which intends to enhance mental healthcare delivery for rural students. Successful adoption requires active involvement of IT specialists along with clinical staff, as well as hospital administrators and patients (Rural Health Information Hub, 2024). The program's objective consists of enhancing care quality together with access, while its impact will be measured by means of patient satisfaction levels with improved outcomes, improved cost efficiency, and streamlined operations.

Key Stakeholders Involved

Various important stakeholders need to work together to implement a telehealth counseling program at SAMC successfully. Multiple teams along with specific personnel serve essential functions to guarantee the safe integration of telehealth services which maintain compliance while operating smoothly within operational structures and digital platforms.

Information Technology (IT) Team

IT personnel will create the technological framework for both security measures and system integration between the telehealth solution and current hospital systems. IT professionals must guarantee HIPAA-compliant infrastructure and data encryption services, and secure video conferencing functionality, as well as support electronic systems used by the

hospital. The staff members conduct cybersecurity risk assessments alongside their duty to address all potential system vulnerabilities (Haleem et al., 2021).

Clinical Staff (Nurses and Mental Health Providers)

The delivery of virtual counseling services to rural students will be performed by these professionals. The clinical staff's involvement enables the project team to verify that telehealth technology remains easy to access and matches both clinical standards and user-friendly requirements in care delivery. The healthcare professionals need to evaluate how digital solutions can maintain therapeutic interpersonal connections while protecting privacy boundaries and ensuring correct documentation in digital sessions.

Administrative Leaders

Administrators within hospitals maintain the responsibility to acquire money and distribute assets while making sure the project connects with the organization's targets. The responsibility of these administrators consists of conducting financial viability assessments as well as overseeing vendor management tasks together with maintaining telehealth compliance standards (Haleem et al., 2021).